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4 September 2014

A meeting of the **OBAN LORN & THE ISLES COMMUNITY PLANNING GROUP** will be held in the **CORRAN HALLS, OBAN** on **WEDNESDAY, 10 SEPTEMBER 2014** at **2:00 PM**.

Douglas Hendry
Executive Director – Customer Services

AGENDA

1. **WELCOME AND APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTES - OBAN, LORN AND THE ISLES COMMUNITY PLANNING GROUP - 11 JUNE 2014**(Pages 1 - 6)
4. **AREA GOVERNANCE REVIEW REPORT**
 - (a) Area Community Planning Group - Terms of Reference Update by Area Governance Manager (Pages 7 - 18)
 - (b) SOA Localised Delivery Update by Area Governance Manager (Pages 19 - 28)
5. **AREA COMMUNITY PLANNING GROUP EVENTS**
Report by Community Development Officer (Pages 29 - 46)
6. **OUTCOME 2. WE HAVE INFRASTRUCTURE THAT SUPPORTS SUSTAINABLE GROWTH**
 - (a) Recent Service Changes in Amenity Services
Verbal update by Amenity Services Manager
 - (b) Scottish & Southern Power Distribution (Hydro)
Presentation by Shona Horn
 - (c) Scottish Water
Verbal update by Joanna Peebles



7. OUTCOME 3. EDUCATION, SKILLS AND TRAINING MAXIMISES OPPORTUNITIES FOR ALL

- (a) Education Standards and Quality Report
Update by Quality Standards Manager

8. OUTCOME 5. PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES

- (a) Mental Wellbeing
Report by Sam Campbell, NHS (to follow)
- (b) Ross of Mull & Iona Doctors Update
Verbal update by Caroline Henderson, NHS
- (c) Argyll Voluntary Action
Verbal update by Glenn Heritage

9. OUTCOME 6. PEOPLE LIVE IN SAFER AND STRONGER COMMUNITIES

- (a) Police Scotland
- (b) Scottish Fire and Rescue
- (c) Highlight/Exceptions report - Oban, Lorn and the Isles Community Safety Forum
Report by Area Governance Officer (Pages 47 - 50)

10. ISSUES RAISED BY COMMUNITY COUNCILS

11. ISSUES RAISED BY THIRD SECTOR PARTNERSHIPS

12. AOCB

13. DATE OF NEXT MEETING - WEDNESDAY 10 DECEMBER 2014

OBAN, LORN AND THE ISLES COMMUNITY PLANNING GROUP

**MINUTES of MEETING of OBAN LORN & THE ISLES COMMUNITY PLANNING GROUP held
in the CORRAN HALLS, OBAN
on WEDNESDAY, 11 JUNE 2014**

Present: Councillor Elaine Robertson (Chair)

Councillor Roddy McCuish Councillor Neil Macintyre
Councillor Duncan MacIntyre

Attending: Iain Jackson, Argyll and Bute Council
Laura MacDonald, Argyll and Bute Council
Don McAllister, Argyll and Bute Council
Eddie Renfrew, Scottish Fire and Rescue
Julie McLeish, Police Scotland
Carol Muir, NHS Highland
Caroline Henderson, NHS Highland
Linda Currie, NHS Highland
Susan Gray, Scotia Gas
Robyn, Scotia Gas
Iona MacPhail, ACHA
Cathi Bertin, Befrienders
Marri Malloy, Oban Community Council
Jessie MacFarlane, Oban Community Council
Duncan Martin, Oban Community Council

1. WELCOME AND APOLOGIES

Apologies were received from Glenn Heritage, Argyll Voluntary Action and Shona Horn, Scottish and Southern Power.

2. DECLARATIONS OF INTEREST

There was no declarations of interest intimated.

3. MINUTES - OBAN, LORN AND THE ISLES COMMUNITY PLANNING GROUP - 12 MARCH 2014

The Minutes of the previous meeting of 12th March 2014 were approved as a correct record.

4. OUTCOME 1. IN ARGYLL AND BUTE THE ECONOMY IS DIVERSE AND THRIVING

5. OUTCOME 2. WE HAVE INFRASTRUCTURE THAT SUPPORTS SUSTAINABLE GROWTH

(a) SCOTTISH & SOUTHERN POWER DISTRIBUTION (HYDRO)

It was agreed that Shona Horn from Scottish and Southern Power would come to the Community Planning Group on 10th September to give her presentation.

(b) SCOTTISH WATER

This item was continued to the September 2014 meeting where

Joanna Peebles, the new Regional Community Team Manager will again be invited to attend.

(c) **SCOTIA GAS**

Members heard from Susan Gray of Scotia Gas on the opening up of the gas market in Oban.

Decision

Members noted the information provided.

(Ref: Presentation by Susan Gray dated 11th June 2014, submitted).

(d) **ACHA**

Iona MacPhail from ACHA updated the Group on the new properties at Catalina Avenue, Oban, she advised that these properties are for transfer applicants only as this will help to get a turnover of the housing stock in Oban. She updated on the open day for the community which took place at Menzies House and there was also an online survey. She informed the Group that there are 8 new builds in Connel, she also advised that the 2 properties in Bonawe are in the process of being let to families with young children.

Iona advised there is an overwhelming demand for housing in Oban, she stated that ACHA still own 532 properties in Oban which included 69 in Longsdale, 71 in Dunollie and 31 in Millpark. She advised that only 29 properties were let out in Oban last year and another 33 in the villages. ACHA had received over 1000 applications for the Lorn area and this was putting a heavy administrative burden on ACHA.

She reported to the Group that ACHA have had 2 anti-social behaviour cases in court recently, 1 was for noise and disturbance and the tenant received an ASBO for a period of 3 years. The other was for a drug dealing issue.

The Group noted the information provided.

6. OUTCOME 3. EDUCATION, SKILLS AND TRAINING MAXIMISES OPPORTUNITIES FOR ALL

(a) **EDUCATION STANDARDS AND QUALITY REPORT**

The group considered a report on the progress being made within Education in Argyll and Bute.

Decision

1. The group noted the information provided; and
2. The Group agreed that this was a very important report and that it should be brought back for further more in depth discussion to the September Community Planning Group.

(Ref: Report by the Quality Standards Manager dated 30 April 2014)

– submitted).

7. **OUTCOME 4. IN ARGYLL AND BUTE CHILDREN AND YOUNG PEOPLE HAVE THE BEST POSSIBLE START**

8. **OUTCOME 5. PEOPLE LIVE ACTIVE, HEALTHIER AND INDEPENDENT LIVES**

(a) **NHS HIGHLAND**

Food and Healthy Weight

The Group heard an update and presentation on healthy weight by Carol Muir, Senior Health Promotion Specialist – Community Development.

Decision

The Group noted the partnership working activity and the contents of the paper in relation to healthy weight.

(Ref: Report by the Senior Health Promotion Specialist, dated May 2014, submitted).

Reshaping Care for Older People

The Group heard a presentation from Caroline Henderson of NHS Highland in regards to reshaping care for older people.

She spoke about the case for change, the strategic vision and the development of Argyll and Bute.

Caroline advised she is willing to speak to communities along with Shaun Paul Davidson, to give them more information on reshaping care for older people.

Decision

The Group noted the information provided.

(Ref: Presentation by Caroline Henderson dated 11th June 2014, submitted).

Ross of Mull and Iona Doctors

Caroline Henderson updated the Group on the current position in Mull.

She advised that the NHS have successfully recruited GP's for 2 of the 3 surgeries in Mull and they are due to take up the posts in October. There is ongoing discussion about the surgery in Bunessan and how cover can be provided for that surgery.

Decision

1. The Group noted the information provided; and
2. It was agreed that a further update would come back to the September Community Planning Group.

(Ref: Verbal update by Caroline Henderson dated 11th June 2014, submitted).

(b) **ARGYLL VOLUNTARY ACTION**

Unfortunately Glenn Heritage submitted her apologies for this meeting but submitted a report detailing training and events undertaken, consultations and good news by Argyll Voluntary Action.

Decision

The Group noted the contents of the report.

(Ref: Report by Glenn Heritage, Argyll Voluntary Action dated 11th June 2014, submitted).

(c) **BEFRIENDERS**

The group received a very informative presentation from Cathy Bertin on the befriending project for young people /children in the area.

The group asked a number of questions and were provided with detailed answers and an information leaflet.

Cathi advised that there will be a pilot project starting next week in Helensburgh for someone to be employed for 6 months to help out with Befrienders and if this is successful they will be looking to employ someone in each area to cover children between 5-16.

Decision

The Group noted the information provided.

(Ref: Verbal update by Cathi Bertin dated 11th June 2014, submitted).

9. OUTCOME 6. PEOPLE LIVE IN SAFER AND STRONGER COMMUNITIES

(a) **POLICE SCOTLAND**

Julie McLeish of Police Scotland updated the Group on the recent structure changes which have been in place for a couple of months, she advised that Chief Inspector Baillie has settled into her post well.

She reported that they have been looking into razor clam fishing as there have been a few issues with this and it is a real danger to people.

Julie updated the Group on the incident that took place at Tiree

Airport where the wind caught a plan and the plane had to crash land, she advised no one was injured.

She reported on the road closures which took place on Friday 30th May and advised that Police Scotland are now looking into a number of proposals to help with traffic management when a road has to be closed for a period of time following an accident. They are carrying out a feasibility study to ensure all diversion routes are safe and that there is a clear communications strategy via media and signage to help manage the situation.

The Group noted the information provided.

(b) **SCOTTISH FIRE AND RESCUE**

Eddie Renfrew from Scottish Fire and Rescue advised the Group that they had met most of the targets in the Fire Plan for 2013/14.

He advised that they are considering starting “cook safety” courses in sheltered housing complexes as there are a number of false alarms.

He advised that there is an actors group called “Home Sweet Home” that could deliver Community safety based plays in the area. There is a cost of approximately £600 for which funding may be available.

The Group noted the information provided and agreed that further enquiry should be made into the possibility of inviting ‘Home Sweet Home’ to this area.

(c) **HIGHLIGHT/EXCEPTIONS REPORT - OBAN, LORN AND THE ISLES COMMUNITY SAFETY FORUM**

A report updating the Area Community Planning Group regarding the main pieces of work undertaken by the Community Safety Forum was considered.

Decision

The Group noted the work undertaken.

(Ref: Report by Area Governance Officer dated June 2014, submitted).

10. ISSUES RAISED BY COMMUNITY COUNCILS

Marri Malloy of Oban Community Council raised the issue of the article that appeared in the Oban Times a couple of weeks ago about Costa Coffee coming to Oban. She is extremely disappointed in the way in which the matter was reported by the Oban Times as it did not properly reflect the way in which it was dealt with by the Community Council at their meeting.

11. ISSUES RAISED BY THIRD SECTOR PARTNERSHIPS

There were no issues raised by Third Sector Partnerships.

12. AREA COMMUNITY PLANNING GROUP EVENTS

The group considered a report which informed the Area Community Planning Group on the data gathered at the Area Forum events as part of the engagement on the Single Outcome Agreement 2013.

Decision

1. The Group noted the information provided; and
2. Agreed to take this item back to the September meeting as we had limited time to discuss it.

(Ref: Report by the Community Development Manager, dated 12 May 2014, submitted).

13. AOCB

There was no other business discussed.

14. DATE OF NEXT MEETING - WEDNESDAY 10 SEPTEMBER 2014

Argyll and Bute Community Planning Partnership



**OBAN, LORN AND THE ISLES
AREA COMMUNITY PLANNING
GROUP**

10th September 2014

AREA COMMUNITY PLANNING

1 SUMMARY

- 1.1 The governance of Area Community Planning Groups is under review. This process involves strengthening the Terms of Reference under which the Area Community Groups operate. A revised Terms of Reference is being presented for consideration.
- 1.2 The Argyll and Bute Community Planning Partnership SOA/Community Plan 2013-2023 needs to include localised delivery. A methodology to take forward the development of localised SOA plans is being presented for consideration.

2 RECOMMENDATION

- 2.1 The Area Community Planning Group is requested to:
 - 1 Consider the revised Area Community Planning Group Terms of Reference and agree that the proposed Terms of Reference be adopted at the Community Planning Partnership Management Committee meeting on 31 October.
 - 2 Consider the proposed method of taking forward the development of localised SOA plans and agree that the proposed method of development of localised SOA plans be taken forward.

3 DETAIL

- 3.1 A review of Area Community Planning Groups (Area CPG) governance arrangements is being undertaken and is part of a review of Community Planning Governance to strengthen Community Planning in Argyll and Bute, which will be fully considered by the Community Planning Partnership's Management Committee in October 2014. A draft of the Area CPG's Terms of Reference (TOR) with revisions is attached for consideration at item 4 (a)
- 3.2 The main changes to the original TOR are listed below:

- In order to ensure democratic accountability, the Chair and Vice Chair from the Argyll & Bute Council [insert area name] Area Committee and one other Elected Member from an Argyll & Bute Council [insert area name] Area Committee Ward not already represented by the Chair or Vice Chair will sit as members of the group.
- Chair and Vice Chair of the Area Community Planning Group to be elected by members of the group rather than being appointed by the Council.
- A ratio of 50% public sector/non-public sector membership to give a balanced representation.
- Accountability (Full Community Planning Partnership via the Area Community Planning Group; Community within local area; Argyll & Bute Council as lead partner).
- Details the rules of procedure for short term working groups set up by the Area CPG.
- Conflict of interest more general – does not specify financial/non-financial.

3.3 In addition, sections relating to the headings below have been added/ given clarity:

- Communication
- Equal opportunities
- Membership
- Roles of members
- Decision making
- Purpose/role/remit

3.4 It is acknowledged that the impact of the above on current membership will differ for each area and the Area CPG is asked to consider this and provide comment for consideration by the Community Planning Partnership Management Committee at its meeting in October 2014.

3.5 Community Planning in Argyll and Bute needs to have a local focus. There is therefore a need to develop a localised approach to the SOA with the four Area Community Planning Groups across Argyll and Bute. A phased approach to develop local SOA plans is outlined in the report at item 4 (b)

3.6 The proposed initial phase will translate what exists as actions (and indicators) in the SOA into a local context. For this to be effective there needs to be engagement with a number of relevant partners. A draft example of a localised SOA Plan's structure is attached for consideration.

3.7 Following proposed phases will refine what is to be delivered at a local level and ultimately work towards having actions identified at local level and a process in place to enable these to contribute to the overall SOA.

3.8 It is therefore proposed that time is taken this financial year to develop these plans and processes with the Area Community Planning Groups and that the

result will be a two year plan (2015-17).

- 3.9 It is worth noting that there may be longer timescales involved in getting necessary data to monitor performance at a local level and that this is a new undertaking which may be subject to change as it progresses.

4 CONCLUSION

- 4.1 The Area Community Planning Group's role and remit is being reviewed to strengthen Community Planning in Argyll and Bute. As part of this changes to the Terms of Reference are proposed for consideration. The Area CPG is asked to consider the revised Terms of Reference and agree that the proposed Terms of Reference be adopted at the Community Planning Partnership Management Committee meeting on 31 October.
- 4.2 An action plan to take forward the development of localised SOA plans has been prepared for consideration and agreement by the Area Community Planning Group.

Donald MacVicar, Head of Community and Culture

For further information please contact:

Shirley MacLeod
Area Governance Manager
01369 707134

Supplementary Papers

Area Community Planning Groups draft terms of reference
Localising SOA Delivery
Local SOA Plans example draft template

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Agenda Item 4 a) Area Community Planning Group - Terms of Reference

Argyll and Bute Community Planning Partnership

Terms of Reference: [insert name] Area Community Planning Group

The [insert name] Area Community Planning Group is a sub group of the Argyll and Bute Community Planning Partnership

It is an unincorporated partnership of agencies and organisations with membership drawn from the public sector, third sector, private sector, community organisations and partnerships that have an interest in [insert name]

Purpose

Argyll & Bute is a large and diverse area. Communities can have different issues even within the overall umbrella of a community plan for the whole area.

Area Community Planning Groups are the vehicle to ensure that there is effective community planning delivery at a local level by:

- Acting on behalf of the Full Community Planning Partnership via the Management Committee to oversee the implementation of Localised Delivery Plans which contribute to the delivery of the Single Outcome Agreement /Community Plan
- Acting on behalf of the community to ensure that local concerns and priorities are highlighted to the Full Community Planning Partnership via the Management Committee.

Role

The role of the [insert name] Area Community Planning Group is to:

- Oversee the implementation of the Localised Delivery Plan for [insert area name]
- Encourage effective working across community planning partners at an area level
- Act as a conduit to ensure that local priorities are met and local issues addressed

Remit

The [insert name] Area Community Planning Group has the authority to:

- contribute to the development of a Localised Delivery Plan for [insert name]
- monitor progress of the Localised Delivery Plan with regard to the agreed outcomes on what is being done within [insert name]
- provide the scrutiny role for the Full Community Planning Partnership within [insert area name]
- consider regular performance monitoring reports and provide information to the Argyll & Bute Community Planning Partnership Management Committee
- form short term working groups to undertake defined pieces of work as required by the group
- engage with communities within [insert area name] to understand their needs and requirements

- inform and consult on issues relating to Community Planning at an area level
- contribute to an annual report on progress on the agreed outcomes

Short Term Working Groups

Short Term Working Groups initiated by the [insert name] area Community Planning Group must:

- be approved at a meeting of the [insert name] Area Community Planning Group and its purpose recorded in the minute of the meeting
- have a named member of the [insert name] area Community Planning Group acting as lead officer for the group
- have a list of members of the group agreed at inception
- have a clear objective agreed at inception
- have a clear remit agreed at inception
- have a clear output agreed at inception
- have a clear start and end date agreed at inception
- have an appropriate source of administrative support identified and agreed at inception
- have an appropriate funding package identified at inception where relevant and a named member of the short term working group undertaking financial responsibility for the initiative
- provide regular reports of activity and progress to the [insert name] area Community Planning Group
- any changes to the above must be approved by the [insert name] Area Community Planning Group and recorded in the minute of the meeting

EQUAL OPPORTUNITIES

The [insert name] Area Community Planning Group will seek to ensure that promotion of equal opportunities is central to its on-going activities

Criteria for Membership

- Membership is drawn from public sector, third sector, private sector, community organisations and partnerships operating within the [insert area name] area.
- Membership is open to all organisations public sector, third sector, private sector, community organisations and partnerships operating within the [insert area name] area with an interest in at least one of the six outcome areas of activity identified in Argyll and Bute Community Planning Partnership's Single Outcome Agreement (SOA).
- Organisations can self-nominate, be invited to join or have a statutory obligation to participate.
- In order to ensure democratic accountability, the Chair and Vice Chair from the Argyll & Bute Council [insert area name] Area Committee and one other Elected Member from an Argyll & Bute Council [insert area name] Area Committee Ward not already represented by the Chair or Vice Chair will sit as members of the group.
- In order to ensure democratic accountability, community councils situated with in the [insert area name] area will sit as a member of the group. Subject to local needs, this may be

individual community councils, or by way of a caucus arrangement agreed by the community councils situated within the (insert area name) area, or alternatively one community council representing all of the community councils on a rotational basis. The community council undertaking this role will be nominated by the other community councils within the area on an annual basis or more frequently if agreed locally.

- In order to comply with legislation which governs community planning in Scotland, some organisations have a statutory obligation to participate in community planning. The organisation will nominate the most appropriate person within their organisation to sit as a member of the group.
- In order to reflect the needs of the community and range of activities covered by the Localised Delivery Plan, other organisations and partnerships operating within the local area are also able to sit as members of the group.
- In order to obtain a balanced representation of the above and to ensure a community focussed approach, a ratio of no more than 50% public sector membership should be maintained throughout the lifetime of the group.
- The representatives ought to be able to speak on behalf of their organisation and where appropriate commit funding and other resources to local partnership activity.
- Membership should reflect the needs of the community and can therefore change subject to approval by a simple majority vote of the other members of the group.

Role of Members

[Insert name] Area Community Planning Group members have the following responsibilities:

- To attend the scheduled [insert name] Area Community Planning Group meetings.
- Consistency in attendance by members is necessary to build momentum and progress the activities of the group. Members will be encouraged to appoint substitutes to attend meetings on their behalf if they are unable to attend.
- To communicate information relating to the [insert name] Area Community Planning Group with other members and officers within their own organisation and other organisations operating within the area of activity they represent.
- To communicate information relating to their organisations area of activity to other members of the [insert name] Area Community Planning Group at meetings.
- To raise community planning related issues (that is issues related to Argyll and Bute Community Planning Partnership's SOA) on behalf of the community at [insert name] Area Community Planning Group meetings.
- To contribute to the development, on-going monitoring and review of the [insert name] SOA Local Plan.
- To participate in short term working groups as required.

Meetings

Chair

- The Chair and Vice Chair of the [insert name] Area Community Planning Group will be elected by the members of the group and will be appointed for a period of two years.
- The elected Chair, or in their absence, the Vice-Chair shall preside over the meeting. If both are absent, partners will choose a member from the floor to preside.
- Members should respect the authority of the Chair who will decide matters of order, competency, relevancy and urgency.

Quorum

- The quorum for a meeting will be 5.
- If a quorum is not present within 10 minutes of the scheduled start of a meeting or if at any point after a meeting has commenced attendance falls below the quorum the meeting will be declared inquorate.
- If a quorum is not present, at the Chairperson's / Vice-Chairperson's discretion, the meeting shall proceed and any decisions taken will be homologated at the next meeting.
- For purposes of the quorum, participation of partners by video-conferencing or telephone conference links will be considered as present.

Frequency of Meetings

- The Area Community Planning Groups of the CPP will normally meet once each quarter (4 times each year).
- These meetings will normally be in March, June, September and December.
- Where business requires, further meetings can be called with agreement of the Chair subject to the required notice being given.

Conduct of Meetings

- Meetings of the [insert name] Area Community Planning Group will be held in public.
- Observers can only participate in discussion with the agreement of Chair.
- Members must declare any conflict of interests at the start of a meeting and take no part in the consideration of the relevant item.
- Observers wishing to participate in discussion must declare any interest in the subject under discussion.
- All meetings will be minuted and a minute made available through the Council's website and available from a link through the community planning partnership website.
- Meetings of the Area Community Planning Groups will be conducted in accordance with the lead partner's (Argyll & Bute Council) standing orders for meetings subject to any necessary changes as set out above (mutatis mutandis).

Decision making

- All members of the group have equal status
- Each member has one vote
- The Chair retains the casting vote
- All decisions must be clearly minuted with a brief summary of the discussion and reason for decision recorded as well as the outcome
- Observers and persons attending the meeting in an advisory capacity may provide information but are not part of the decision making process and are not able to participate in a vote

Accountability

The [insert name] Area Community Planning Group is an integral part of Community Planning in Argyll & Bute and is accountable to the following bodies:

- Full Community Planning Partnership via the Management Committee
- Community within its local area
- Argyll & Bute Council as lead partner of Community Planning.

Support

The [insert name] Area Community Planning Group will be supported by:

- A Lead Officer, Argyll and Bute Council Community Governance Manager, to facilitate and promote the smooth operation of the group and work closely with group members to ensure a supportive structure, which responds to the needs of the members in addressing issues.
- Administrative support, organising meetings, taking minutes and associated administrative support will be provided by Argyll and Bute Council, Governance & Law.
- A Local Community Development Officer will have a key role, working in partnership with organisations in the support of community groups, organisations and individuals, particularly those who do not traditionally engage in community issues, to participate in local community planning.

Issue of Papers

- The agenda and papers for the [insert name] Area Community Planning Group will normally be issued 14 days prior to the date of the meeting.
- The Chair can agree to accept late papers.
- The draft Agenda detail will normally be circulated four weeks in advance to allow members to propose items for inclusion
- The agenda and papers will be published on the Argyll & Bute Community Planning Partnership website, the Argyll & Bute Council website and available from a link through the community planning partnership website.

Communications

The [insert name] Area Community Planning Group is an integral part of Community Planning in Argyll & Bute and will follow any guidance set out for Area Community Planning Groups within Argyll & Bute Community Planning Partnership's upcoming communication strategy.

Approved and adopted at the [insert name] Area Community Planning Group meeting held on [insert date]

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Appendix 1

Oban, Lorn and the Isles Area Community Planning Partnership Membership

Organisation	Sector	SOA Outcome area of activity
Argyll & Bute Council	Public	
Caucus Community Councils	Community	
Police Scotland	Public	
Scottish Fire & Rescue	Public	
NHS Highland	Public	
Highlands & Islands Enterprise	Public	
Argyll Voluntary Action	Third Sector	
Registered Social Landlord	Third Sector	
BIDS4Oban	Private Sector	
Caucus Community Development Trusts	Third Sector	

Public Sector	5	50%
Third Sector	3	30%
Private Sector	1	10%
Community	1	10%
Total	10	100%

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Agenda Item 4 b) Localising SOA Delivery

It is proposed that there should be a phased approach to the initial localisation of the SOA/Community Plan as outlined in the table below.

The information to be put in the SOA local plans is the information available at that time and may be subject to change.

Information to be contained in SOA local plans must be directly related to indicators in the SOA and must show working in partnership.

Reasons for a Local SOA Plan:

- To raise awareness in the community of what is happening linked to the SOA in their local area.
- To raise the profile of local projects and the potential for further partnership working to deliver the project.
- To enable communities to link directly with the SOA; which can help access funds.
- To be clear on the priorities for Area Community Planning Groups to focus on.

There are some identified known risks such as:

- Resource implications for partners to participate in local projects.
- Fragmentation – the potential for community planning to be fragmented at a local level.
- Disjoined from development of other local plans or duplication of other local efforts.
- Disengagement the community and members of the Area Community Planning Group if suitable progress in developing and delivering against local priorities is not achieved.

The plan below aims to mitigate these risks through:

- Appropriate timescales to enable a consistent approach and prevent fragmentation.
- Steps included considering existing plans and activity.
- Timescales to allow engagement with key stakeholders to prevent duplication and disengagement.

Phase	Actions	Undertaken by	Timeline
Phase 1 – preparation	Template created to provide a common structure for each localised SOA plan	Community Governance Manager	To be ready for September 14 Area CPG meetings
Phase 2 – mapping existing activity	SOA Delivery Plan actions relating to strategic/regional level activities separated from the SOA Delivery Plan actions that relate to activities carried out at a local level.	Community Planning Manager and Community Planning Officer. Need to include the Outcome Leads to sign this off	December 2014
	Populate templates with SOA Delivery Plan actions that already have a geographic focus for each CPG area	Community Governance Manager. Community Planning Officer. Check with Outcome Leads. Economic Development Manager.	December 2014
	Work with Activity lead officer/responsible person to further refine activities that are being delivered locally but do not have a defined geographic focus and populate templates once the information is available.	Community Governance Manager,	December 2014 and ongoing.
	Map existing activities contained in area templates against the findings of the community consultation events carried out in January/February 2014 to identify priorities that are being addressed by existing activity.	Area CPG sub group, Community Governance Manager, Community Development Officers	December 14
	Consider findings of the mapping exercise and identify any gaps in provisions/ unmet priority needs locally.	Area CPG members	December 14
Phase 3 - development	Identify existing initiatives in the wider community that may be able to impact on the SOA indicators that do not feature. Consider additional	Area CPG sub group, Community Governance	January - March 15

	activities to be undertaken at a local level which directly impact SOA indicators. Create priorities from this.	Manager, Community Development Officers Potentially requires engagement exercise with community to validate priorities and provide information on what is already happening or ideas they have.	
Phase 4 - implementation	Ongoing review and further development as required	Area CPG Members	April 15 onwards
Table 1: Localising SOA Delivery Action Plan			

Directly linked to the SOA/Community Plan and its associated delivery plans and taking into consideration the community requests for local community consultation events in 2014, the following areas and sub areas have been identified:

<i>Area CPG Localised Delivery Plan</i>	<i>Sub sections giving further localisation</i>
<i>Bute & Cowal</i>	<ul style="list-style-type: none"> • <i>Bute</i> • <i>Cowal</i>
<i>Mid Argyll, Kintyre and the Islands</i>	<ul style="list-style-type: none"> • <i>Mid Argyll</i> • <i>Kintyre (Including Gigha)</i> • <i>Islay Jura Colonsay</i>
<i>Oban Lorn and the Isles</i>	<ul style="list-style-type: none"> • <i>Oban & Lorn (including Lismore, Seil, Luig, Easdale, Kerrera)</i> • <i>Mull, Iona, Coll Tiree</i>
<i>Helensburgh & Lomond</i>	<i>No sub section needed; community wanted one event so this would be mirrored in plan</i>
<i>Table 2: potential SOA/Community Plan localisation areas</i>	

Potentially using subsections to give further localisation will be explored by the Area CPGs during phase two and will be informed by the development of the Performance Framework which will monitor the overall delivery and by the availability of meaningful data which can be collected at a local level

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Argyll & Bute Community Planning Partnership

[Insert name]

Area Community Planning Group

SOA: Localised Delivery

(Working title – subject to change)

2015 - 2017

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Outcome 5 – people live active healthier and independent lives

Outcome 6 – people live in safer and stronger communities

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Introduction

Overview Community Planning in Argyll & Bute

Common to all plans – explains the bigger picture and how this plan fits into it

Emphasises this is about partnership working and links to SOA and indicators that we are monitoring to show improvement towards the SOA’s overall aim: Argyll and Bute’s economic success is built on a growing population.

Description Area

General description of the area and outline of local economy, population etc mirroring SOA section for headings but localising for content - sub headings common to all plans, detail different

Community Consultation

Details of the findings of the community consultation events held in January /February 2014

*Full details of the consultation process and findings can be found in the following report: **A good place to live, work and play? Local report on the consultation within [Insert name] Area***

[Insert name] Priorities

Priorities set following development of the plan– revised on a two yearly basis to fit with planned community engagement timescales.

Localisation

Directly linked to the SOA/Community Plan and its associated delivery plans subsections to give further localisation will be explored by the Area CPGs during the development of localised plans and will be informed by the development of the Performance Framework which will monitor the overall delivery and by the availability of meaningful data which can be collected at a local level

Taking into consideration the community requests for local community consultation events in 2014, the following sub areas have been provisionally identified:

<i>Area CPG Localised Delivery Plan</i>	<i>Sub sections giving further localisation</i>
<i>Bute & Cowal</i>	<ul style="list-style-type: none"> • <i>Bute</i> • <i>Cowal</i>
<i>Mid Argyll, Kintyre and the Islands</i>	<ul style="list-style-type: none"> • <i>Mid Argyll</i> • <i>Kintyre (Including Gigha)</i> • <i>Islay Jura Colonsay</i>
<i>Oban Lorn and the Isles</i>	<ul style="list-style-type: none"> • <i>Oban & Lorn (including Lismore, Seil, Luing, Easdale, Kerrera)</i> • <i>Mull, Iona, Coll Tiree</i>
<i>Helensburgh & Lomond</i>	<i>No sub section needed; community wanted one</i>

Argyll & Bute Community Planning Partnership

Argyll & Bute's success is built on a growing population

	<i>event so this would be mirrored in plan</i>
<i>Table 2: potential SOA/Community Plan localisation areas</i>	

Outcome 1 layout has been included for demonstration purposes – each of the 6 outcomes would be completed in a similar way.

DRAFT

Argyll & Bute Community Planning Partnership
Argyll & Bute's success is built on a growing population

OUTCOME 1: The economy is diverse and thriving					
Main areas of focus for [insert name] included within this outcome:					
Narrative linking SOA strategic focus with detail of the area of main focus of this outcome in [insert name]					
Equalities					
Narrative giving detail of equalities issues addressed by this outcome in [insert name]					
Prevention					
Narrative giving details of prevention activity being carried out by activities under this outcome in [insert name]					
Community Planning Partners delivering on this outcome:					
Argyll and Bute area wide activity identified in the SOA undertaken at an area wide level.					
SOA Reference	Action	Lead Community Planning Partner	Performance Indicator	Target	Completion date
OUTCOME 1: The economy is diverse and thriving					
Main areas of focus for [insert name] included within this outcome:					
Narrative linking SOA strategic focus with detail of the area of main focus of this outcome in [insert name]					
Equalities					
Narrative giving detail of equalities issues addressed by this outcome in [insert name]					
Prevention					
Information relating to Community Planning Partners delivering on this outcome in [insert name]					
Community Planning Partners delivering on this outcome:					
Argyll and Bute area wide activity identified in the SOA undertaken at an area wide level.					
SOA Code	Actions under this outcome	Lead Community Planning Partner	Performance Indicators	Target	Completion date

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Argyll and Bute Community Planning Partnership**Oban, Lorn and the Isles
Community Planning Group
10 September 2014**

Community Planning Group Area Forum Events

1. SUMMARY

- 1.1 This report is to inform the area Community Planning Group on the data gathered at the Area Forum events as part of the engagement on the Single Outcome Agreement 2013-23.

2. RECOMMENDATIONS

- 2.1 The area Community Planning Group considers how best to utilise the information gathered at the events to ensure feedback is used by partners to inform future planning and activities of the group, including the area Economic Development Action Plan (EDAP).
- 2.2 The area Community Planning Group considers appropriate actions, under each outcome heading, to be taken forward by partners at area level.

3. BACKGROUND

- 3.1 The Area Community Planning Group agreed at its meeting in May to consider a full report on the Area Forum events, which were consulting with communities on the SOA 2013-2023.
- 3.2 It was agreed that the results from the events will feed into the development of the SOA Delivery Plans and a forthcoming Argyll & Bute Population Summit.

4. DETAIL

- 4.1 A total of 14 events were held, including four in OLI: Workshops in Oban, Tiree and Mull, and a Question Time event in Oban. In addition, a youth event was held to gather views of young people across Argyll and Bute.
- 4.2 A large amount of information was gathered and analysed. A detailed report was produced for and presented to the CPP Management Committee meeting on 25 April 2014. The area CPG requested a more localised report for its June meeting, and this is attached. Within this report are issues raised in Oban, Lorn and the Isles, alongside potential solutions, which were put forward by participants at workshop events.
- 4.3 Information from the online survey is not included in this area report,

but some of the data from this is included in the full report covering all the engagements methods across Argyll and Bute.
<http://www.argyll-bute.gov.uk/good-place-live-work-and-play>

5. CONCLUSION

- 5.1** The information gathered from this extensive consultation exercise should be used to inform future delivery of services by partners in the area, and to help alleviate issues of population decline.

Margaret Fyfe
Argyll and Bute Council
Community Development Manager
12 May 2014

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Argyll and Bute: A good place to live, work and play?

**Local report on the Single Outcome Agreement
consultation within Oban, Lorn and the Isles Area**

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SUMMARY

This is a report on the recent consultation exercise by the Community Planning Partnership (CPP) in Argyll and Bute designed to identify priorities at local level and inform the Delivery Plans of the ten-year Single Outcome Agreement (SOA) 2013-23. This exercise was undertaken across Argyll and Bute. The focus of this report is on findings within the Oban, Lorn and the Isles (OLI) area. The Argyll and Bute wide report is available online¹

Recent census data demonstrated that the population of Argyll and Bute had declined by 3.4%. Population change within OLI is +5% with significant local variation. This coupled with the recognition that a successful economy is critical to a thriving Argyll and Bute has led to the overarching outcome for the SOA: 'Argyll and Bute's economic success is built on a growing population'.

The consultation was entitled: **Argyll and Bute - A Good Place to Live, Work and Play?** and comprised an online survey and 15 events across Argyll and Bute with four held in the OLI area.

The findings in OLI highlighted local concerns with employment, housing, land ownership issues, transport links, more support for small business, mobile and broadband connectivity. Although the overall population for the area has increased, there is significant variance across the area and consultations were held in Oban, Tiree and Mull to gather a good cross-section of views and the report highlights localised issues as well.

The data from this and the full Argyll and Bute wide report will feed into the strategic Population Summit to be held later in the year, to consider ways of addressing the population decline in Argyll and Bute.

¹ <http://www.argyll-bute.gov.uk/good-place-live-work-and-play>

BACKGROUND

In August 2012 Argyll and Bute Community Planning Partnership agreed to annual consultations on the Single Outcome Agreement (SOA) to ensure communities had a say in how the Partnership can achieve its outcomes.

The figures from the census of 2011 were published and highlighted Argyll and Bute as the highest area in terms of percentage population decline, and this was seen as the greatest challenge for all community planning partners. The census data for Oban, Lorn and the Isles confirms a population increase over 2001 to 2011. Detail below:

Admin Area	Area	Population 2001	Population 2011	Percentage change
OLI	Oban North and Lorn	9,651	9,744	+1.0%
OLI	Oban South and the Isles	9,513	10,248	+7.7%
	Argyll and Bute	91,306	88,166	-3.4%

The datazone with the greatest population increase is in Oban (S01000812). Between 2001 and 2011, the population increased by 103.5%. The increase is associated with new housing development over the last ten years. An exception is Tiree, where the population has fallen by 15% over the period 2001 to 2011. Mull, Argyll and Bute's third largest island by population, has shown an increase of 133 people (+5%). It is clear that the increases has an impact on the demographics in terms of age cohort, as can be seen from the table below.

Number of households by Multi-Member Ward

Admin Area	Multi-Member Ward	Households		Percentage change
		2001	2011	
OLI	Oban North and Lorn	4,139	4,294	+3.7%
OLI	Oban South and the Isles	4,121	4,620	+12.1%
	Argyll and Bute	38,969	40,125	+3.0%

Population changes in Oban, Lorn and the Isles 2001 to 2012

Oban, Lorn and the Isles	Number of people		Percentage change 2001 to 2012	Proportion of age cohort within total population (%)	
	2001	2012		2001	2012
Age cohort					
0-15	3,702	3,347	-9.6	19.3	16.7
16-24	1,553	1,925	24.0	8.1	9.6
25-44	5,268	4,535	-13.9	27.5	22.6
45-64	5,301	6,135	15.7	27.7	30.5
65-74	1,746	2,385	36.6	9.1	11.9

75+	1,565	1,766	12.8	8.2	8.8
Total population	19,135	20,093	5.0	100.0	100.0

In August 2013, the first stage of Argyll and Bute's Single Outcome Agreement was approved by the Scottish Government. This included:

Principal outcome:

“Argyll and Bute’s economy is based on a growing population”

To achieve the principal outcome a set of supporting long-term outcomes were agreed:

- 1. The economy is diverse and thriving**
- 2. We have an infrastructure that supports sustainable growth**
- 3. Education, skills and training maximises opportunities for all**
- 4. Children and young people have the best possible start**
- 5. People live active, healthier and independent lives**
- 6. People live in safer and stronger communities**

In order to achieve these outcomes, a delivery plan has been developed for each of the six outcomes.

The community consultation was designed to enable local communities to inform the content of delivery plans for each of these outcomes in addition to contributing to setting and achieving localised outcomes.

A parallel online survey was undertaken with over 500 responses across Argyll and Bute, including 95 from the OLI area. In addition, a Youth Consultation was undertaken on 23rd and 24th of November 2013 by Argyll and Bute Youth Forum, attended by 50 young people, including 10 from OLI. Full details of these findings can be found in the main Argyll and Bute report².

Argyll and Bute Community Planning Partnership is grateful to Education Scotland for its support in part-funding this consultation process, which in turn meets the recommendation contained in the Strategic Guidance for Community Planning Partners: Community Learning and Development.

² <http://www.argyll-bute.gov.uk/good-place-live-work-and-play>

WORKSHOP FINDINGS

Introduction

Many of the key Argyll & Bute wide issues were reflected in Oban, Lorn and the Isles.

Noteworthy comments include that islanders on Tiree feel peripheral to public sector decision making (interest in forming a community council on the island has been expressed since the event and elections are scheduled). Questions were also raised as to why Argyll and Bute are not eligible for Special Islands Needs Allowance and examples of good practice in the Western Isles and Norway cited at both the island events.

A brief description of the main headlines from the Argyll and Bute wide perspective followed by detail on local issues and priorities within the Oban, Lorn and the Isles consultation follows.

Outcome 1 - The economy is diverse and thriving

Argyll and Bute

Four main issues were raised in Outcome 1 workshops:

- Enabling (small) businesses / start-ups
- Promoting Argyll and Bute
- Housing
- Land ownership

Oban, Lorn and the Isles

Key areas raised in OLI were around the economy, support for small business and land ownership issues (on Mull and Tiree).

Topic	Issue	Potential Solutions
Small Business Development	High rates and rent Lack of suitable premises Regulations as barriers to business development (particularly in regard to Tiree and Mull, where the perception is that planning does not take account of local circumstances)	More targeted support at early stages More affordable business units in key localities. More flexible use spaces to be used as workshops/offices etc. Financial incentives such as rent caps, rates relief, start-up grants.
Promoting Argyll and Bute	Need to attract people to the area – potential residents and businesses	Communications to get positive message across Need to promote the area according to its strengths: <ul style="list-style-type: none"> • As a place to stay • For its lifestyle

		<ul style="list-style-type: none"> • For its scenery • Good education • Good place to bring up children • Safe place <p>Need infrastructure to keep people once they come</p>
Housing	<p>Affordability</p> <p>Conflict between permanent residences and holiday homes</p> <p>Shortage of housing</p> <p>Range of house types available (numbers of bedrooms)</p> <p>Lack of tenure choice, (particularly Tiree)</p>	<p>Change the Council Tax regime</p> <p>Initiatives to encourage new housing</p> <p>Grants</p> <p>Different ranges of size options</p> <p>Tied housing (e.g. for teachers on Tiree); key worker housing.</p>
Employment	<p>Farming / Crofting</p> <ul style="list-style-type: none"> • Slaughter costs 	Reduce costs of getting beasts to slaughter
Employment	Tourism	<p>Promote high end Tourism</p> <p>Improve attractions and physical fabric of the area to make Argyll and Bute more appealing</p> <p>Local produce mentioned in Tiree and Mull – initiatives to support local branding and sales</p>
Land Ownership (Island workshops including Mull and Tiree)	Estates control what can be done. Council and community can plan, but land owners can prevent implementation of plans.	<p>Community buy outs, Land Release.</p> <p>Council should lobby Scottish Government about land reform review.</p>

Outcome 2 – We have an infrastructure that supports sustainable growth

Argyll and Bute

Four main issues were raised in the Outcome 2 workshops:

- Transport,
- Broadband and internet
- Mobile coverage
- Electricity / grid

Oban, Lorn and the Isles

In addition, transport issues were seen as having knock-on effects with regard to Tourism, Accessing health care (see integrated transport, below) and Costs to businesses, both in terms of direct costs and in terms of their failure to recruit people. Understandably, ferries were key issues in the Mull and Tiree consultations, but less so in Oban. Comments were made in Tiree regarding a document Hi-Trans have produced that they feel includes a lot of detail about Barra but very little on Tiree. Participants from Tiree therefore fear that their needs, which are not the same as those for Barra, will not be adequately accounted for.

Topic	Issue	Potential Solutions
Transport -	Timetabling	

Buses	<p>§ reduced services during school holidays</p> <p>§ Lack of evening services</p> <p>Capacity – some full buses don't stop for additional passengers, leaving them stranded</p>	
Transport - Air	<p>No Oban link to Glasgow / Edinburgh</p> <p>Cost</p> <p>Lack of freight service from Oban airport</p> <p>There is a fear on Tiree that the needs of the island will be neglected in favour of those of Barra. (This relates to the type of aircraft.)</p>	
Transport - Ferries	<p>Cost and reliability of the ferries</p> <p>Timetabling</p> <ul style="list-style-type: none"> • Scheduling of ferries (the inability to commute from Craignure to Glasgow was mentioned on Mull) • Inability to live on Mull and commute to Oban <p>Road Equivalent Tariff</p>	<p>Norway stated as example of good practice, and may be worth exploring. (Mull)</p> <p>Advance notice of the timetable to allow for business and events planning. (Tiree particularly wanted timetables to be published a year in advance)</p>
Integrated Transport	<p>Transport services do not link up.</p> <ul style="list-style-type: none"> • Impact on access to other services e.g. health services. 	Council should review whole transport structure
Transport - Roads	<p>State of roads</p> <p>Lack of education about cycling and driving on single-track roads (on Tiree and Mull)</p>	<p>Improve the quality of repairs (Mull and Tiree participants felt quality of patching inadequate)</p> <p>Increase awareness raising / education on ferries for drivers and cyclists visiting the islands</p>
Transport - Rail	Train service from Oban – Glasgow is too slow	
Renewables	<p>Growth of renewables impeded by infrastructure</p> <ul style="list-style-type: none"> • Grid Connection (Mull) • Underwater cabling (Tiree) 	<p>Council co-ordinate demand / constraints and lead on negotiations with national bodies and involving community organisations</p> <p>Better multi-level governance (Mull)</p> <p>Need for newer, bigger, underwater electricity cable to / from Tiree</p>
Electricity	<p>Limit to capacity and reliability of cabling and supply (Tiree)</p> <ul style="list-style-type: none"> • Electricity connection unreliable • Regular repairs required • Power surges 	Need for newer, bigger, underwater electricity cable to / from Tiree - Initial high costs may be offset by long-term repeat repair costs.
Broadband	Slow roll out and patchy coverage hindering small business growth and	

	inbound mobility Increasingly, services are being accessed via the internet e.g. Health (Oban)	
Mobile Phone Signal	Poor in many areas hindering small business growth and inbound mobility Need for more mobile broadband coverage / 4G (Oban) Very poor coverage (Ross of Mull and Tiree)	Identifying alternative models – e.g. Coll is getting a new phone mast which the Trust will maintain

Outcome 3 - Education, skills and training maximises opportunities for all

Argyll and Bute

Main issues raised in the Outcome 3 workshops:

- Barriers to accessing education, skills and training opportunities
- Secondary education, particularly with regard to where this leads and how it relates to future careers
- Access to, and availability of, further and higher education
- Skills gaps between the workforce and job opportunities
- Need for apprenticeships, career progression and work experience opportunities

Oban, Lorn and the Isles

Topic	Issue	Potential Solutions
Secondary Education	Difficult to recruit teachers (Tiree) Limited range of subjects (Tiree / Mull) Lack of accommodation for teachers (Tiree) Secondary education is geared to getting pupils into university, and not to preparing them for trade / employment.	Provision of tied accommodation (Tiree) Could children from Coll attend Tiree school and stay there, and those from the Ross of Mull attend and stay in Tobermory, rather than Oban? (Tiree and Mull) Better links needed between school and businesses
Further Education	Limited, or no, opportunities so people move away to access education. Predominance of part time contracts within the sector. Unqualified staff teaching. Numbers to run courses	Wider user of video conferencing Increased use of distance learning, with mentor support being provided.
Lifelong Learning	Provision of adult education has been reduced in the area. University of the Third Age (U3A) not operating in all areas.	U3A operating in Oban and Coll, and could be developed.
Skills & Training	Apprenticeships	Support for businesses to take on apprentices and awareness raising among young people of the benefits of taking up a place.

Outcome 4 - Children and young people have the best possible startArgyll and Bute

The discussions in the workshops appear to have concentrated on childcare issues and the lack of activities and facilities for children and young people.

Main Issues raised in Outcome 4 workshops:

- Childcare
- Facilities and Activities
- Volunteering
- Engagement with Young People

Oban, Lorn and the Isles

Topic	Issue	Potential Solutions
Childcare	Lack of childcare is a barrier to employment § Generally § Wraparound § After school care. Cost of childcare Regulations put people off	Assist development of locally owned childcare facilities
Facilities	Somewhere for youth to 'hang out' Sports facilities Play parks Soft play (Tiree, where it appears that equipment has already been bought, but there is nowhere to use it.)	

Outcome 5 - People live active, healthier and independent livesArgyll and Bute

Areas highlighted in the Argyll and Wide report include the needs of specific groups, the value of social interaction and issues relating to access, most of which were also raised in the OLI area.

Oban, Lorn and the Isles

The importance of social interaction for people's independence and good mental health was mentioned in Oban, as was the need for better links between care providers. Transport to access activities came up in all three consultations.

Topic	Issue	Potential Solutions
Access to health service	Transport is an issue <ul style="list-style-type: none"> • Timetables can make travelling to and from hospitals time consuming and difficult – appointments don't always take location into account • Travel time spent by care providers significant Ambulance response time (Mull)	Volunteer car scheme might help (Oban) More consultants and clinics should come to the area, rather than having patients having to travel to the central belt Could GPs do more things as hospital services are moved further away? Out of hours GPs would help make the

		area more attractive to working age people.
Employment in Health	<p>Gaps in provision –</p> <ul style="list-style-type: none"> • Lack of dentistry services (Mull; Tiree) • Lack of podiatry (Tiree) • Day-care for vulnerable adults (Tiree) 	
Healthier Lives	<p>Physical activity</p> <p>§ modern lifestyles a barrier to keeping active</p>	<p>Need to promote walking and cycling (Oban)</p> <p>Create footpaths around Oban to make it quicker to walk than to drive around town.</p> <p>There is a need for activities other than sports.</p> <p>There is a need for more transport to enable people to access activities.</p> <p>The cost of both the activities themselves and of transport to access them can deter people from being active</p> <p>Use facilities with active schools coordinators in the evenings</p> <p>Integrate teenagers with older people, rather than segregating them (Oban)</p>
Healthier Lives	<p>Obesity / Overweight issues</p> <ul style="list-style-type: none"> • What school children eat at lunchtime • Attractiveness of school cafeterias was questioned (Oban) • Cost of eating well <p>Lack of, and cost of, land for small scale farming; lack of crofts for rent (Mull)</p>	<p>Fizzy / energy drinks should not be sold to under 16s in schools, even if they do provide a revenue stream.</p> <p>There is a role for older generations to educate younger ones</p> <p>There is a roll for schools to education children</p> <p>Need to know about good nutrition and the impact this has on people.</p> <p>Growing your own / allotments need to be encouraged</p> <p>Community Education has a role to play in educating people to grow their own food as well as cooking.</p>
Models of Care	<p>Social care provided is only about personal support (e.g. eating; medication). It does not include enabling people to do hobbies (Oban)</p>	<p>Conflict between progressive care versus contracting out services.</p> <p>Care in the community must be part of the provision of health care, but it needs coordination.</p> <p>It is easier to prevent hospitalisation in islands and villages due to the better community links in these areas (Oban)</p>

		Self-Directed Support - positive for isolated people who will be able to take control of their own care Dementia awareness training for communities
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Outcome 6 - People live in safer and stronger communities

Argyll and Bute

General agreement across Argyll and Bute and in OLI that the area was safe and secure with a vibrant third sector. This was generally acknowledged to be a significant strength in developing programmes to encourage inbound migration

Oban, Lorn and the Isles

The desire to see a visible police presence was raised in Oban, particularly with regards the town centre. The provision of centralised services was seen to be detrimental to rural areas.

Alcohol and drugs was raised as an issue in Oban, and specific areas identified where generally people feel unsafe.

Topic	Issue	Potential Solutions
Road Safety	Increased accidents / road closures in Summer season	Better education for visiting drivers
Policing	Police provision varies according to shifts etc and difficult to recruit "Specials" (Tiree)	
Community Cohesion	Access to activities	Lots of community activities available – need to get info out there Develop Intergenerational activities Support for volunteers Community Council needed (Tiree)
Community Cohesion	Fragile Rural communities suffering from depopulation	Short term working group formed to address depopulation issues affecting Tiree
Community Cohesion		Integration into communities, improve access to services The council should support non-statutory services North/South divide (Mull)

CONCLUSION

The consultation highlighted the participants' wish to prioritise developing the economic potential of Argyll and Bute through harnessing the strengths of our rich natural resources and heritage.

Main points related to:

- Supporting small to medium enterprises through a range of measures including additional support at the early stages, especially through the provision of more suitable and flexible premises.
- Transport connectivity, relating to economic development and access to services. A range of needs and solutions were suggested.
- The importance of consistent, quality broadband provision and improved mobile phone signal in our rural communities to support business and personal needs.
- The focus on building stronger communities in the area through supporting provision of and access to a wide range of community activities.

Challenges include how to ensure our health service meets the need of a geographically dispersed ageing population and pressures on local education provision as demographics alter.

Encouraging new ways to listen to local communities aspirations, for example through the recognition and formal adoption of local Community Plans, presents its challenges not least in areas such as planning, yet may also provide the resources to our rural communities to thrive. There was general recognition that young people seeking wider experiences may move out of the area and more should be done to both encourage those who wish to stay or who may be considering returning as they progress through different stages of their lives.

Developing a range of practical incentives designed to encourage inbound mobility and provide the appropriate infrastructure to retain people in the area includes housing challenges, economic development and service provision that Community Planning Partners, working together to maximise resources and co-ordinating forward planning, can address.

APPENDIX 1

Consultation events occurred in four locations across Oban, Lorn and the Isles as follows:

Location	Date	Times	Venue
Tiree Workshop in partnership with TCDT	Sat 1 February	2.00 - 5.00pm	An Talla, Crossipol
Oban Workshop	Tue 4 February	2.00 - 5.00pm	Corran Halls, Oban
Oban Debate	Tues 4 February	6.30 - 8.30pm	Corran Halls, Oban
Mull Workshop in partnership with MICT	Mon 10 February	1.30 - 4.30pm	Craignure Hall, Criagnure

The attendance at events was as follows:

Location	Dates	Attendance		
		CPP	Third Sector/Community	Total
Tiree	01 February 2014	6	35	41
Oban	04 February 2014	24	32	56
Mull	10 February 2014	16	27	43
Oban, Lorn and the Isles – Question Time Event	04 February 2014	26	9	35

The online survey responses were as follows

Area	No of responses
Oban, Lorn and the Isles	95

EVALUATION OF EVENTS

In order to assess how participants felt about the events, and how the consultation processes might be improved in future, evaluation of events were carried out. At 8 of 9 workshop events, PowerPoint voting was used, and results are as follows:

Results of PowerPoint voting evaluation at workshops

	Important	Quite important	Not really important	Not important at all
How important do you think it is that we hold events to discuss issues like this with the community?	74%	18%	6%	2%
	Comprehensive	Adequate	I would have liked more information	I didn't receive any information
How would you rate the information you received prior to the event?	6%	39%	32%	23%
	Very good	Good	Poor	Very poor
How would you rate the opportunities to discuss issues in the workshops?	36%	52%	10%	2%
	Better than I expected		As I expected	Less than I expected
Did the event meet your expectations?	39%		52%	9%
	Excellent	Good	Not very good	Poor
How would you rate the event overall?	18%	72%	9%	2%
	Important	Quite important	Not really important	Not important at all
How important is it that we provide you with a summary of the points raised at the event?	80%	14%	5%	1%

Evaluation forms were available at the Question Time events and some of the comments received are as follows:

- Time too short to discuss BIG issues
- Consultations – do these more often

- Dwelt more on the negative rather than solutions
- Communications of event – if you want more people to attend need to advertise more and provide more information on your website
- Need to hear from local business
- Panel took defensive rather than investigative approach
- Need for questionnaires to be sent out to households and businesses to consider their views – not everyone has time to come to meetings

ARGYLL & BUTE COUNCIL**Oban Lorn and the Isles Community
Planning Group
September 2014****CUSTOMER SERVICES**

**Community Safety Forum Exception report to the Oban Lorn and the Isles
Community Planning group**

1. SUMMARY

The purpose of this Paper is to update the Oban, Lorn and the Isles Community Planning Group (CPG) regarding the main pieces of work undertaken by the Area Community Safety Forum (ACSF) in the last reporting period.

2. RECOMMENDATIONS

That the CPG:

- 2.1 Note the exception report provided below (If further detail is desired the full minutes are published on the Council website);
- 2.2 Consider whether there are any specific tasks or issues which it wishes the Oban Lorn and the Isles Community Safety Forum to undertake or review, and
- 2.3 Note that the group, in common with the other forums, is considering the future direction of Community Safety provision, and how best to support it.

3. DETAIL

- 3.1 The Oban Lorn and the Isles Community Safety Forum is a partnership focusing on community safety issues in a broad sense and undertakes various pieces of work in this arena. The forum meets quarterly with the last meeting being on 27th August 2014 and the next being on 26th November.
- 3.2 There is a move to align all service provision with the outcomes identified in the Single Outcome Agreement, to which all public sector partners are signatories.
- 3.3 It was noted that the Chair of the Community Planning Partnership Management Committee, Chief Superintendent Barry McEwan is moving on and that his replacement, Chief Superintendent Swann will soon be in place. It is hoped that she will continue to lead on the work stream relating to outcome 6 of the Single Outcome Agreement "People live in safer and stronger communities" and that she will be providing a strategic lead and

support on community safety.

- 3.4 It was noted that Eddie Renfrew is retiring from SFR , and the Chair noted his thanks for his work and support, it was also noted that Station Commander Martin Hill is moving to a new post in SFR HQ and the Chair wished to record his appreciation of Cmdr. Hill's work as well. v

4 IMPLICATIONS

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| 4.1 | Policy | The continuing Review of the delivery of community safety will ensure that the service is efficiently delivered, and is reported on effectively thereby making clear its contribution to the achievement of the targets and objectives of the SOA and the Community Plan |
| 4.2 | Financial | None, |
| 4.3 | Personnel | None |
| 4.4 | Equalities Impact Assessment | None. |
| 4.5 | Legal | None |

Douglas Hendry
Executive Director of Customer Services
4 Sept 2014

For further information, please contact Stephen Doogan, Area Governance Officer -
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Oban Lorn and the Isles Community Safety Forum Exception Report Sept. 2014

Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators
<p>Personal and Home Safety</p> <p><i>Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers</i></p>	<p>No cold calling initiative</p> <p>Policing priorities</p>	<p>The Stickers have been presented and have been circulated locally in the pilot area</p> <p>Festivals</p> <p>Rural Watch is being looked at for a further rollout</p>	<p>Trading standards advised that there is a new scam which is ongoing with a company from England who are calling customers and asking if they require any help to prevent no cold calling. He advised that Trading Standards in Brighton are looking into this.</p> <p>The Tiree and Mull festivals were successful</p>	
<p>Travel Safety</p> <p><i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i></p>	<p>Parking decriminalisation</p> <p>Lochwatch Loch Awe</p> <p>Road issues</p>	<p>This is continuing and council employed officers /wardens are now in place and working with "Streetscene " staff</p> <p>Police Speeding and summer road safety campaigns are ongoing</p> <p>The new pontoon pier at Innis Chonain is complete, Lochwatch is to hold an open day before the end of October</p> <p>There is a project to fix buoys which have drifter and thus provide incorrect information</p> <p>Designated Drivers Scheme</p>	<p>Police continue to monitor the use of diversion routes particularly the A85 between Connel and Oban - this will be raised at the road safety meeting in September</p> <p>This is a pilot project on Mull providing free soft drinks to the designated driver and is being reviewed to see if it can be further rolled out</p>	
<p>Safety of Vulnerable Groups</p> <p><i>Deals with issues in relation to individuals or groups who may be vulnerable including elderly</i></p>	<p>Call filtering</p> <p>Fire safety</p>	<p>Trading Standards now have equipment which can filter calls where individuals are being targeted,</p> <p>It was noted that the Summer</p>	<p>Anyone wishing to make use of this equipment should contact Trading Standards for advice re ist capabilities e.g. the scam discussed above</p>	

<p>people, young children, victims of hate crime and sexual violence</p>		<p>campaign had been very successful and this was due in part to the number of home fire safety visits.</p>		
<p>Environment Safety <i>Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and criminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires</i></p>	<p>Minimise criminal damage/crime against persons/property</p> <p>Dog fouling</p> <p>Grants</p> <p>Current Actions</p>	<p>Muirburn code – part of the Summer campaign is to send reminders out about the muirburn code to farmers.</p> <p>This continues to be an issue, in specific locations.</p> <p>There are still grants available for improving private water supplies. Initiatives are underway in OLI currently re the safe use of SPAs. Particularly in the private holiday rental sector, gas safety, inspections, and food safety.</p>	<p>Information on the code has been circulated via a number of avenues including feed suppliers agreeing to deliver information with their deliveries.</p> <p>The newly appointed Traffic Wardens will also be able to issue dog fouling notices.</p> <p>Anyone interested in this should contact environmental health directly.</p> <p>The Gas and initiative particularly is support by SFR and over 2500 leaflets have been provided to Caravan and camping sites for their clientele.</p>	
<p>Public Space Safety <i>This deals with people's safety in their communities and public perception of safety including anti social behaviour, public disorder and violence.</i></p>	<p>ASB</p> <p>CCTV</p>	<p>ASB figures are down, particularly those involving young people this is perhaps down to the ASB forum targeting specific "hotspots.</p> <p>The provision of CCTV is currently being reviewed by the ASB coordinator."</p>		